

Test 5

Which one of the four core business process management areas of CobiT is NOT include:

- a) **Manage and Lead, ML**
- b) Acquire and Implement, AI
- c) Deliver and Support, DS
- d) Monitor and Evaluate, ME

Correctly sort the processes of Business Informatics Operation Management.

- a) **Managing technology resources, Managing user requirements, Application management and operation, Incident management, Problem management**
- b) Managing technology resources, Managing user requirements, Application management and operation, Problem management, Incident management
- c) Managing user requirements , Managing technology resources, Application management and operation, Incident management, Problem management
- d) Problem management, Incident management, Managing technology resources, Managing user requirements, Application management and operation

Which process of Business informatics strategic control is first and last?

- a) **IST Planning, IST Evaluation**
- b) Analyse of business informatics and its surroundings, IST Implementation
- c) IST Implementation, IST Evaluation
- d) Analyse of business informatics and its surroundings, IST Planning

Which number stage is for Receipt of the GST Conclusions and their Verification in Business informatics strategic control process?

- a) First
- b) **Second**
- c) Third
- d) Fourth

Definition of the Business Informatics Target State has six steps, which of these step is not included in this stage?

- a) Proposed IS/ICT sourcing.
- b) Design principles for IS/ICT development and operation.
- c) Proposal approval.
- d) **Analysis and evaluation of the IS/IC trend.**

Which of these attributes is not necessary for every record of service in service catalogue?

- a) service category
- b) service name
- c) service state
- d) **service changes**