

What is the meaning of the abbreviation TCO?

Select one or more options:

- ☒ a. Total ownership-related costs
- ☐ b. Combined transaction objects
- ☐ c. Transport user interface
- ☐ d. Total object-related costs

The outsourcing benefits include

Select one or more options:

- ☒ a. Reduction of the IT costs because the supplier shares resources among a larger number of customers
- ☒ b. The possibility to focus on the core business of the enterprise and continuously improve its quality
- ☐ c. Potential leak of information out of the company
- ☐ d. Possibility of establishment of long-term dependence on one supplier

Organisational levels of the information system are

Select one or more options:

- ☒ a. Operational, knowledge, management, strategic
- ☐ b. Compact, management, strategic
- ☐ c. Direct, control, partial
- ☐ d. Partial, knowledge, control

The B2E portal primarily solves

Select one or more options:

- ☐ a. Relationship between enterprises
- ☐ b. Relationship between the enterprise and the customer
- ☒ c. Relationship between the enterprise and the employee
- ☐ d. Relationship between the enterprise and the bank "

An example of C2C may be

Select one or more options:

- ☒ a. Aukro
- ☐ b. Customs service portal
- ☐ c. Amazon
- ☐ d. Public administration portal