

System integration provides

Select one or more options:

- ☐ a. Indefinite integrals
- ☐ b. Definite integrals
- ☒ c. Merges various business IT resources into a higher unit
- ☐ d. Breaks down the various business IT resources into sub-units

All the components of the information system are

Select one or more options:

- ☐ a. Software, Hardware, Peopleware, Orgware
- ☐ b. Software, Database, Peopleware, Orgware
- ☐ c. Software, Hardware, Database, Orgware
- ☒ d. Software, Hardware, Database, Peopleware, Orgware

CRM contains the following functions

Select one or more options:

- ☐ a. Management of goods, sales, marketing, servicing
- ☒ b. Management of contacts, sales, marketing, servicing
- ☐ c. Management of contacts, suppliers, marketing, servicing
- ☐ d. Management of contacts, sales, HR, servicing

ECM systems concern:

Select one or more options:

- ☐ a. Workflow Management
- ☐ b. Customer Management
- ☒ c. Corporate information management
- ☐ d. Information security management

A preview of the information in the IS may be

Select one or more options:

- ☒ a. Semantic, syntactic, pragmatic
- ☐ b. Rigid, flexible
- ☐ c. Presumptive, subsequent
- ☐ d. Rational, irrational

All the elements of the PIS architecture are

Select one or more options:

- ☐ a. Sequential, application and database logic
- ☐ b. Application and database logic
- ☐ c. Presentation and database logic
- ☒ d. Presentation, application and database logic